

2.7.1 – Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

The University has the mechanism for analyzing feedback from different stakeholders on overall performance. A feedback from the students is obtained through feedback forms containing questionnaire on various aspects i.e. curriculum, sports, facilities in the department, involvement of teachers etc. The feedbacks and suggestions received are placed before the Principal as well as management for corrective measures from time to time. The student issues facilitating the student’s responses are resolved promptly.

Student: A questionnaire is prepared to obtain feedback from students to find out the status of the college. Students are answering the following questions:

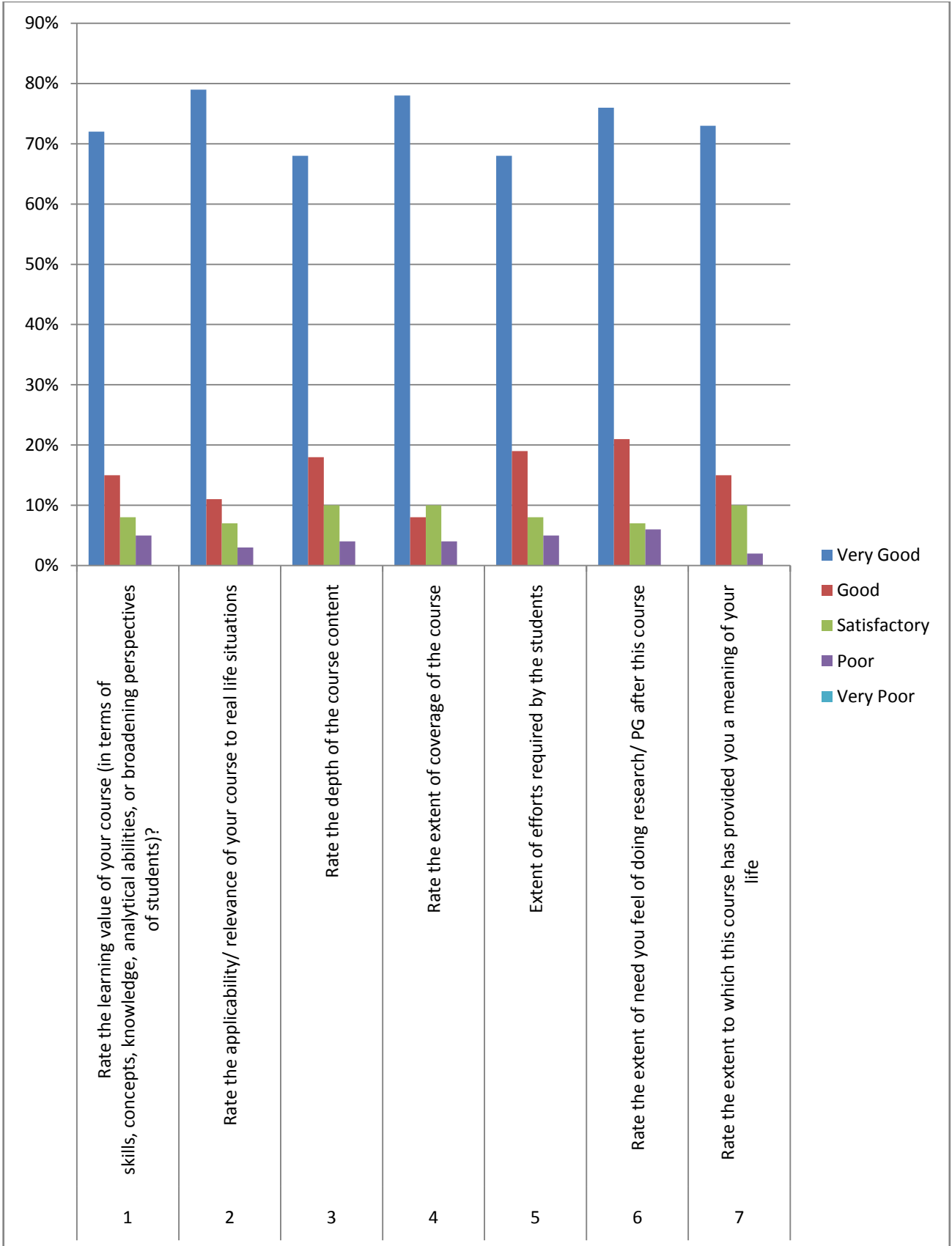
S.NO.	Particulars	Very Good	Good	Satisfactory	Poor	Very Poor
01	Rate the learning value of your course (in terms of skills, concepts, knowledge, analytical abilities, or broadening perspectives of students)?					
02	Rate the applicability/ relevance of your course to real life situations					
03	Rate the depth of the course content					
04	Rate the extent of coverage of the course					
05	Extent of efforts required by the students					
06	Rate the extent of need you feel of doing research/ PG after this course					
07	Rate the extent to which this course has provided you a meaning of your life					

Students are giving responses by rating the questions as:-

1. Very Good
2. Good
3. Satisfactory
4. Poor
5. Very Poor

Cumulative Report:

S.NO.	Particulars	Very Good	Good	Satisfactory	Poor	Very Poor
01	Rate the learning value of your course (in terms of skills, concepts, knowledge, analytical abilities, or broadening perspectives of students)?	72%	15%	8%	5%	0%
02	Rate the applicability/ relevance of your course to real life situations	79%	11%	7%	3%	0%
03	Rate the depth of the course content	68%	18%	10%	4%	0%
04	Rate the extent of coverage of the course	78%	8%	10%	4%	0%
05	Extent of efforts required by the students	68%	19%	8%	5%	0%
06	Rate the extent of need you feel of doing research/ PG after this course	76%	21%	7%	6%	0%
07	Rate the extent to which this course has provided you a meaning of your life	73%	15%	10%	2%	0%



Faculty: A questionnaire is prepared to obtain feedback from faculty members to find out the status of the college. Faculties are answering the following questions:

S.No.	Particulars	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	Board of studies ensures that the latest and relevant programmes are being offered					
2	Employability is given weightage in curriculum design and development					
3	Teachers are given enough freedom to contribute their ideas on curriculum design and development					
4	The system followed by the university for the design and development of curriculum is effective.					
5	The curriculum is updated from time to time.					
6	Representation from business and industry in PG Boards of studies is helpful in designing and improving the courses.					

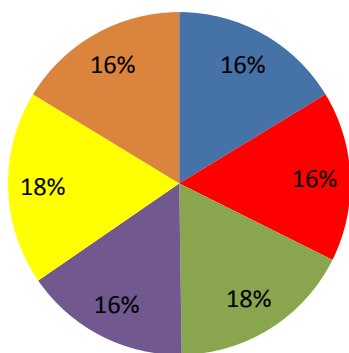
Faculties are giving responses by rating the questions as:-

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

S.No.	Particulars	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	Board of studies ensures that the latest and relevant programmes are being offered	73%	17%	6%	4%	0%
2	Employability is given weightage in curriculum design and development	72%	15%	8%	5%	0%
3	Teachers are given enough freedom to contribute their ideas on curriculum design and development	78%	9%	7%	6%	0%
4	The system followed by the university for the design and development of curriculum is effective.	70%	18%	8%	4%	0%
5	The curriculum is updated from time to time.	82%	7%	6%	5%	0%
6	Representation from business and industry in PG Boards of studies is helpful in designing and improving the courses.	73%	12%	8%	5%	2%

Faculties Response

- 1 Board of studies ensures that the latest and relevant programmes are being offered
- 2 Employability is given weightage in curriculum design and development
- 3 Teachers are given enough freedom to contribute their ideas on curriculum design and development
- 4 The system followed by the university for the design and development of curriculum is effective.
- 5 The curriculum is updated from time to time.
- 6 Representation from business and industry in PG Boards of studies is helpful in designing and improving the courses.



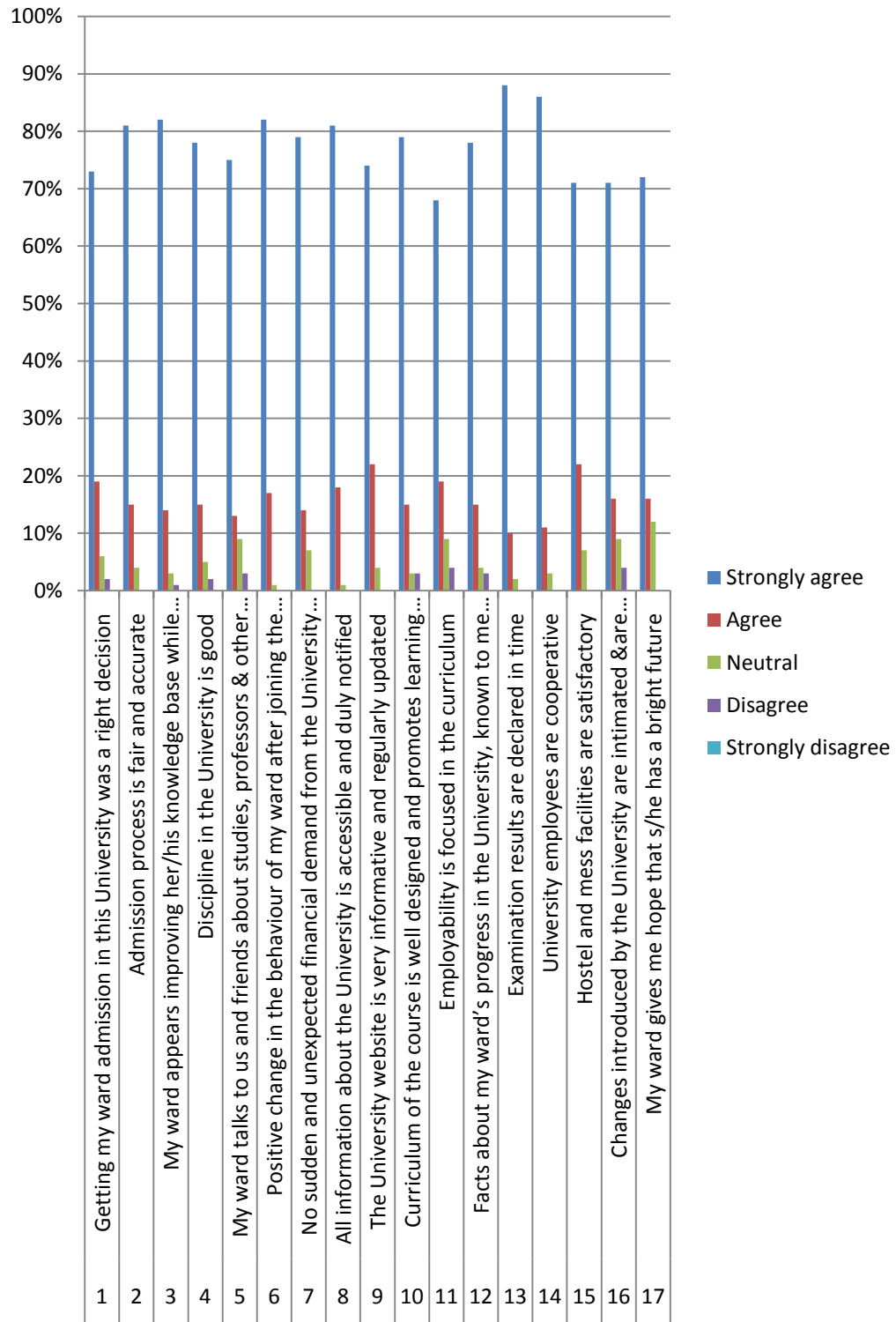
Parents: A questionnaire is prepared to obtain feedback from parents to find out the status of the college. Parents are answering the following questions

S.No.	Particulars	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
01	Getting my ward admission in this University was a right decision					
02	Admission process is fair and accurate					
03	My ward appears improving her/his knowledge base while studying here					
04	Discipline in the University is good					
05	My ward talks to us and friends about studies, professors & other activities of the University					
06	Positive change in the behaviour of my ward after joining the University					
07	No sudden and unexpected financial demand from the University (other than already known to me fees, charges etc.)					
08	All information about the University is accessible and duly notified					
09	The University website is very informative and regularly updated					
10	Curriculum of the course is well designed and promotes learning experience of the students					
11	Employability is focused in the curriculum					
12	Facts about my ward's progress in the University, known to me from University.					
13	Examination results are declared in time					
14	University employees are cooperative					
15	Hostel and mess facilities are satisfactory					
16	Changes introduced by the University are intimated &are progressive in nature					
17	My ward gives me hope that s/he has a bright future					

Parents are giving responses by rating the questions as:-

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

S.No.	Particulars	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
01	Getting my ward admission in this University was a right decision	73%	19%	6%	2%	0%
02	Admission process is fair and accurate	81%	15%	4%	0%	0%
03	My ward appears improving her/his knowledge base while studying here	82%	14%	3%	1%	0%
04	Discipline in the University is good	78%	15%	5%	2%	0%
05	My ward talks to us and friends about studies, professors & other activities of the University	75%	13%	9%	3%	0%
06	Positive change in the behaviour of my ward after joining the University	82%	17%	1%	0%	0%
07	No sudden and unexpected financial demand from the University (other than already known to me fees, charges etc.)	79%	14%	7%	0%	0%
08	All information about the University is accessible and duly notified	81%	18%	1%	0%	0%
09	The University website is very informative and regularly updated	74%	22%	4%	0%	0%
10	Curriculum of the course is well designed and promotes learning experience of the students	79%	15%	3%	3%	0%
11	Employability is focused in the curriculum	68%	19%	9%	4%	0%
12	Facts about my ward's progress in the University, known to me from University.	78%	15%	4%	3%	0%
13	Examination results are declared in time	88%	10%	2%	0%	0%
14	University employees are cooperative	86%	11%	3%	0%	0%
15	Hostel and mess facilities are satisfactory	71%	22%	7%	0%	0%
16	Changes introduced by the University are intimated & are progressive in nature	71%	16%	9%	4%	0%
17	My ward gives me hope that s/he has a bright future	72%	16%	12%	0%	0%



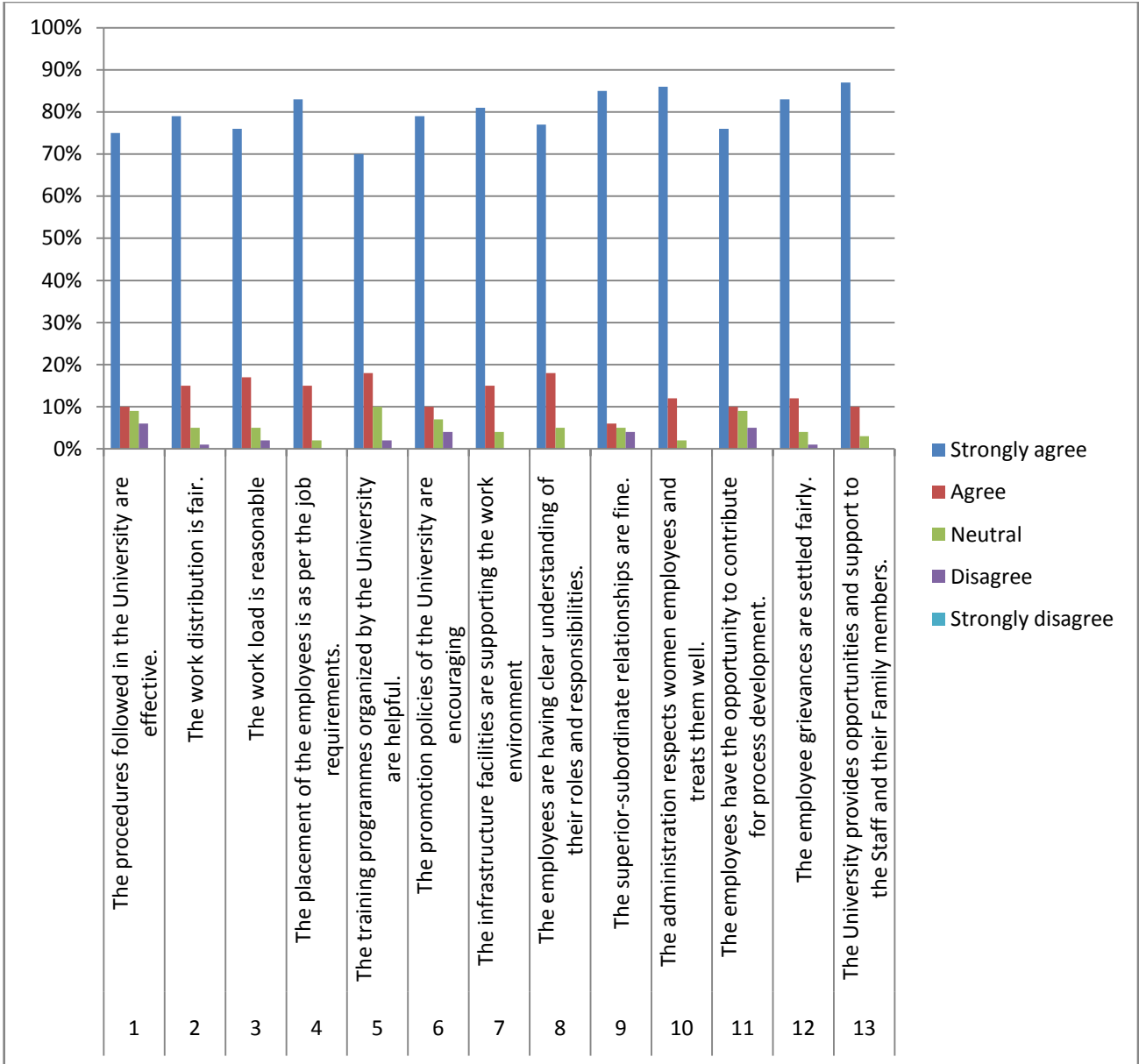
Support Staff : A questionnaire is prepared to obtain feedback from Support Staffs to find out the status of the college. Staffs are answering the following questions

Sl. NO.	Particulars	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	The procedures followed in the University are effective.					
2	The work distribution is fair.					
3	The work load is reasonable					
4	The placement of the employees is as per the job requirements.					
5	The training programmes organized by the University are helpful.					
6	The promotion policies of the University are encouraging					
7	The infrastructure facilities are supporting the work environment					
8	The employees are having clear understanding of their roles and responsibilities.					
9	The superior-subordinate relationships are fine.					
10	The administration respects women employees and treats them well.					
11	The employees have the opportunity to contribute for process development.					
12	The employee grievances are settled fairly.					
13	The University provides opportunities and support to the Staff and their Family members.					

Support staffs are giving responses by rating the questions as:-

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

S.NO.	Particulars	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	The procedures followed in the University are effective.	75%	10%	9%	6%	0%
2	The work distribution is fair.	79%	15%	5%	1%	0%
3	The work load is reasonable	76%	17%	5%	2%	0%
4	The placement of the employees is as per the job requirements.	83%	15%	2%	0%	0%
5	The training programmes organized by the University are helpful.	70%	18%	10%	2%	0%
6	The promotion policies of the University are encouraging	79%	10%	7%	4%	0%
7	The infrastructure facilities are supporting the work environment	81%	15%	4%	0%	0%
8	The employees are having clear understanding of their roles and responsibilities.	77%	18%	5%	0%	0%
9	The superior-subordinate relationships are fine.	85%	6%	5%	4%	0%
10	The administration respects women employees and treats them well.	86%	12%	2%	0%	0%
11	The employees have the opportunity to contribute for process development.	76%	10%	9%	5%	0%
12	The employee grievances are settled fairly.	83%	12%	4%	1%	0%
13	The University provides opportunities and support to the Staff and their Family members.	87%	10%	3%	0%	0%



Alumni : A questionnaire is prepared to obtain feedback from Alumni to find out the status of the college. Staffs are answering the following questions

S.No.	Particulars	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	I feel proud to have been a student of the University					
2	The learning I had in the University has been useful in my career.					
3	Developments in the University in the recent years are appreciative.					
4	The new courses introduced met contemporary requirements.					
5	The University is involving alumni in its activities.					
6	The alumni have a role to play in academically strengthening the University.					
7	The alumni have a role to play in financially strengthening the University.					
8	University's initiatives to strengthen its network with industry, Business houses and other institutions is a good step and the alumni have a role to play in this initiative.					
9	Alumni are tied to their alma mater not only for emotional reasons but also as a matter of responsibility towards their younger successors					

Alumni are giving responses by rating the questions as:-

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree

S.No.	Particulars	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	I feel proud to have been a student of the University	73%	11%	14%	2%	0%
2	The learning I had in the University has been useful in my career.	75%	12%	10%	3%	0%
3	Developments in the University in the recent years are appreciative.	74%	14%	8%	4%	0%
4	The new courses introduced met contemporary requirements.	62%	16%	15%	7%	0%
5	The University is involving alumni in its activities.	90%	8%	2%	0%	0%
6	The alumni have a role to play in academically strengthening the University.	85%	9%	6%	0%	0%
7	The alumni have a role to play in financially strengthening the University.	70%	23%	5%	2%	0%
8	University's initiatives to strengthen its network with industry, Business houses and other institutions is a good step and the alumni have a role to play in this initiative.	79%	13%	4%	4%	0%
9	Alumni are tied to their alma mater not only for emotional reasons but also as a matter of responsibility towards their younger successors	75%	12%	7%	6%	0%

Alumni Feedback

- 1 I feel proud to have been a student of the University
- 2 The learning I had in the University has been useful in my career.
- 3 Developments in the University in the recent years are appreciative.
- 4 The new courses introduced met contemporary requirements.
- 5 The University is involving alumni in its activities.
- 6 The alumni have a role to play in academically strengthening the University.
- 7 The alumni have a role to play in financially strengthening the University.
- 8 University's initiatives to strengthen its network with industry, Business houses and other institutions is a good step and the alumni have a role to play in this initiative.
- 9 Alumni are tied to their alma mater not only for emotional reasons but also as a matter of responsibility towards their younger successors

