

**2.7.1 – Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)**

The University has the mechanism for analyzing feedback from different stakeholders on overall performance. A feedback from the students is obtained through feedback forms containing questionnaire on various aspects i.e. curriculum, sports, facilities in the department, involvement of teachers etc. The feedbacks and suggestions received are placed before the Principal as well as management for corrective measures from time to time. The student issues facilitating the student’s responses are resolved promptly.

Student: A questionnaire is prepared to obtain feedback from students to find out the status of the college. Students are answering the following questions:

**1. THE COURSE AND SYLLABUS :**

Please give rating against each entry in the table below. Rating will be from 1 to 5 ( meaning 1= Very Poor; 2= Poor; 3= Satisfactory; 4= Good; 5= Very Good)

S. NO.	Particulars	Very Good	Good	Satisfactory	Poor	Very Poor
01	Rate the <b>learning value</b> of your course (in terms of skills, concepts, knowledge, analytical abilities, or broadening perspectives of students)?					
02	Rate the <b>applicability/ relevance</b> of your course to real life situations					
03	Rate the <b>depth of the course</b> content					
04	Rate the extent of <b>coverage</b> of the course					
05	Extent of <b>efforts required by the students</b>					
06	Rate the extent of <b>need</b> you feel of <b>doing research/ PG</b> after this course					
07	Rate the extent to which this course has <b>provided you a meaning</b> of your life					

**2. QUALITY OF THE SYLLABUS:**

The syllabus was (1=Irrelevant; 2=Dull; 3=Inadequate; 4=Adequate; 5= Challenging: (.....))

3. Your background (your earlier education/degree/ course) for benefitting from your present course was:

(1= Completely irrelevant; 2= Mostly irrelevant; 3= Partly relevant; 4=Mostly relevant; 5= Completely relevant) : (.....)

4. How much of the syllabus was taught in the class?

(1= Less than 40%; 2= 40 to 50%; 3= 50 to 75%; 4=75 to 90%; 5=90 to 100%) (.....)

5. What is your opinion about the stock of books, periodicals, e-sources in the library?

(1= Very Poor; 2= Poor; 3= inadequate; 4=adequate; 5= Excellent) (.....)

6. What was your experience in getting the material of your choice in the library for the study in your course?

(1= Very Poor; 2= Poor; 3= inadequate; 4=adequate; 5= Excellent) (.....)

7. The internal evaluation system as it exists is

(1= Very Poor; 2= Poor; 3= inadequate; 4=adequate; 5= Excellent) (.....)

8. If you think the internal assessment system is below 4 in your rating, then give reason OR comments OR suggestion/s.

.....  
.....  
.....

9. In case you have had a chance to compare your programme with students/teachers of some other university/universities, then how do you feel about your programme?

(1= Very inferior; 2= Inferior; 3= Equal; 4= Superior; 5= Much superior) (.....)

10. How do you rate the student- teacher relationships?

(1= Very Poor; 2= Unsatisfactory; 3= Satisfactory; 4=Good; 5= Very Good) (.....)

11. In case you wish to make a comment/suggestion in relation to students-teachers relationship, please do so below:-

.....  
.....

.....

12. How do you find the university's administrative offices?

(1= Totally bad; 2= Unhelpful; 3= Indifferent; 4= Helpful; 5= Very helpful) (.....)

13. About your Hostel:-

a. Is there sufficient living space inside your room? (Yes/No) (.....)

b. Is the lighting satisfactory? (Yes/No) (.....)

c. Are the lavatories and washrooms kept clean? (Yes/No) (.....)

d. Do you get adequate and nutritious food in the mess? (Yes/No) (.....)

e. Do you have any suggestion to make regarding the hostel or the mess? If yes then write the suggestion below:-

.....  
.....  
.....

14. How do you rate the health care facilities?

(1= Very Poor; 2= Poor; 3= Average; 4=Good; 5= Very Good) (.....)

15. Do you participate in any extra-curricular activity/ activities of the department/ university?

(Yes/ No) (.....)

16. If yes in the above question, then which activity is it/ activities are those?

.....  
.....

17. How many more such activities are conducted regularly? Please name them:

.....  
.....

18. Do you wish to continue studying in this university? (Yes/ No)

(.....)

**Students are giving responses by rating the questions as:-**

1. Poor
2. Fair
3. Good
4. Very Good
5. Excellent

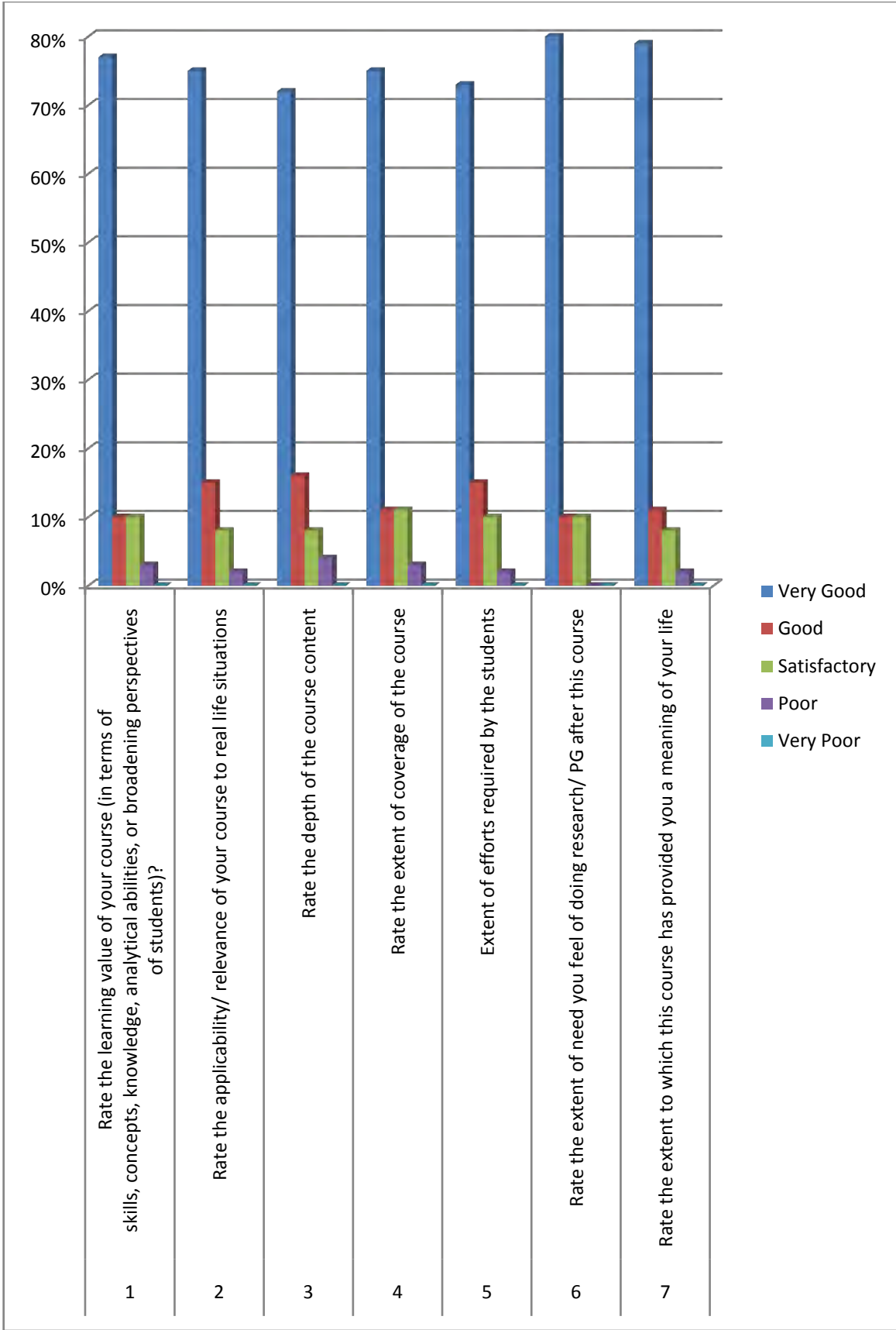
**Cumulative Report:**

**1. THE COURSE AND SYLLABUS :**

Please give rating against each entry in the table below. Rating will be from 1 to 5

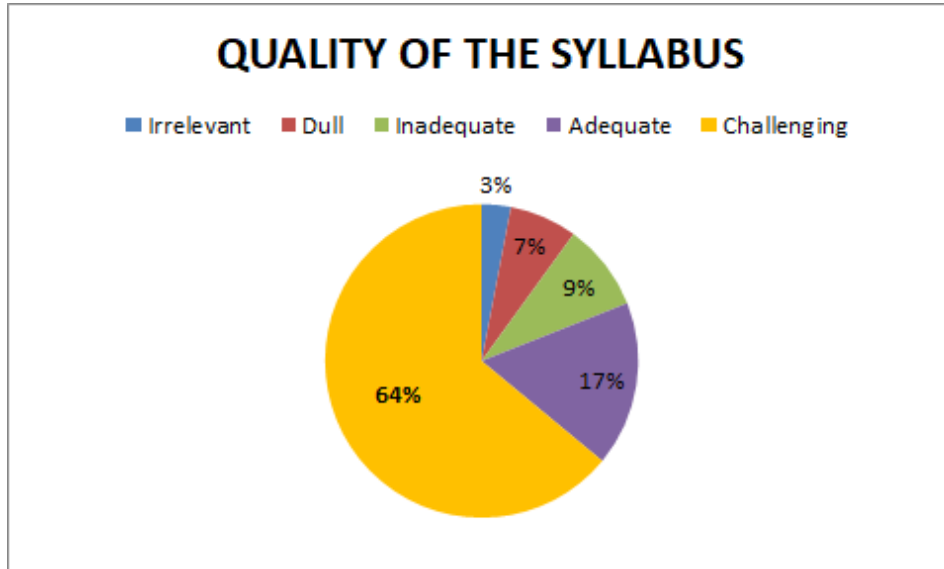
( meaning 1= Very Poor; 2= Poor; 3= Satisfactory; 4= Good; 5= Very Good)

Sl. NO.	Particulars	Very Good	Good	Satisfactory	Poor	Very Poor
01	Rate the <b>learning value</b> of your course (in terms of skills, concepts, knowledge, analytical abilities, or broadening perspectives of students)?	77%	10%	10%	3%	0%
02	Rate the <b>applicability/ relevance</b> of your course to real life situations	75%	15%	8%	2%	0%
03	Rate the <b>depth of the course</b> content	72%	16%	8%	4%	0%
04	Rate the extent of <b>coverage</b> of the course	75%	11%	11%	3%	0%
05	Extent of <b>efforts required by the students</b>	73%	15%	10%	2%	0%
06	Rate the extent of <b>need</b> you feel of <b>doing research/ PG</b> after this course	80%	10%	10%	0%	0%
07	Rate the extent to which this course has <b>provided you a meaning</b> of your life	79%	11%	8%	2%	0%



2. **QUALITY OF THE SYLLABUS:**

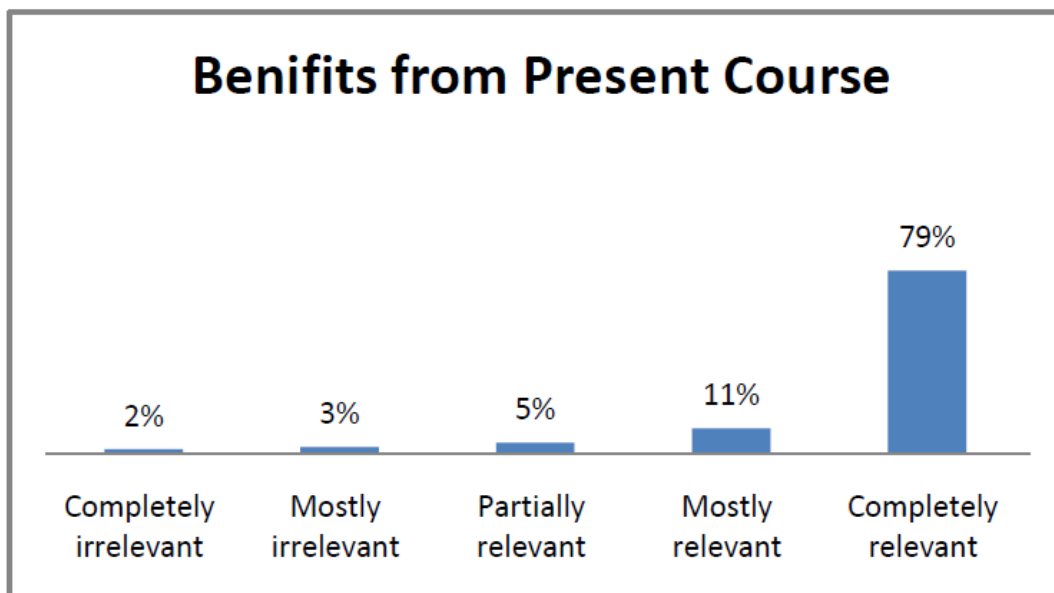
The syllabus was (1=Irrelevant; 2=Dull; 3=Inadequate; 4=Adequate; 5= Challenging:  
( Irrelevant - 3%, Dull - 7%, Inadequate - 9%, Adequate - 17%, Challenging - 64% )



3. Your background (your earlier education/degree/ course) for benefitting from your present course was:

(1= Completely irrelevant; 2= Mostly irrelevant; 3= Partially relevant; 4=Mostly relevant; 5= Completely relevant):

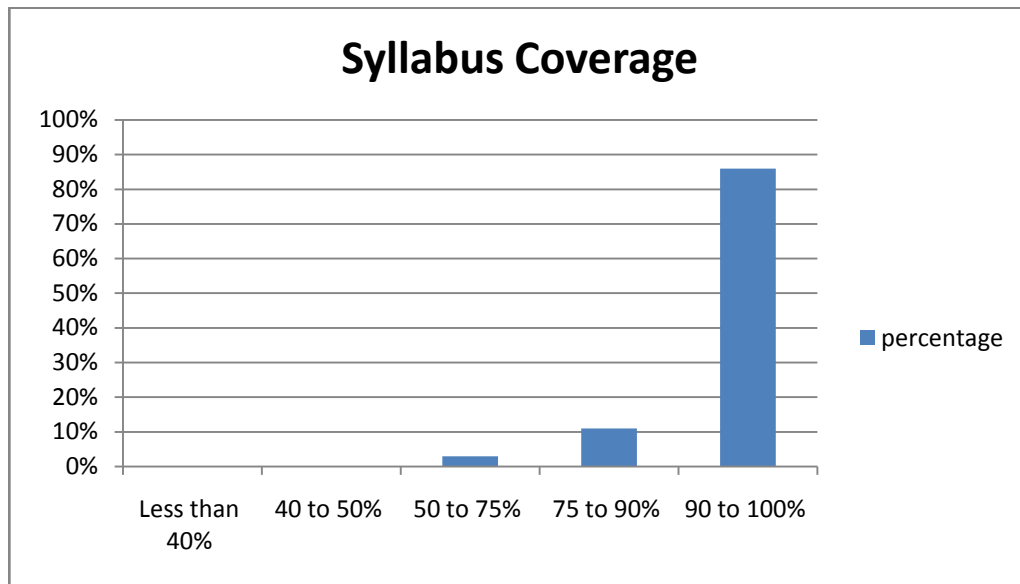
(Completely irrelevant - 2%, Mostly irrelevant - 3%, Partially relevant - 5%, Mostly relevant - 11%, Completely relevant - 79%)



4. How much of the syllabus was taught in the class?

(1= Less than 40%; 2= 40 to 50%; 3= 50 to 75%; 4=75 to 90%; 5=90 to 100%)

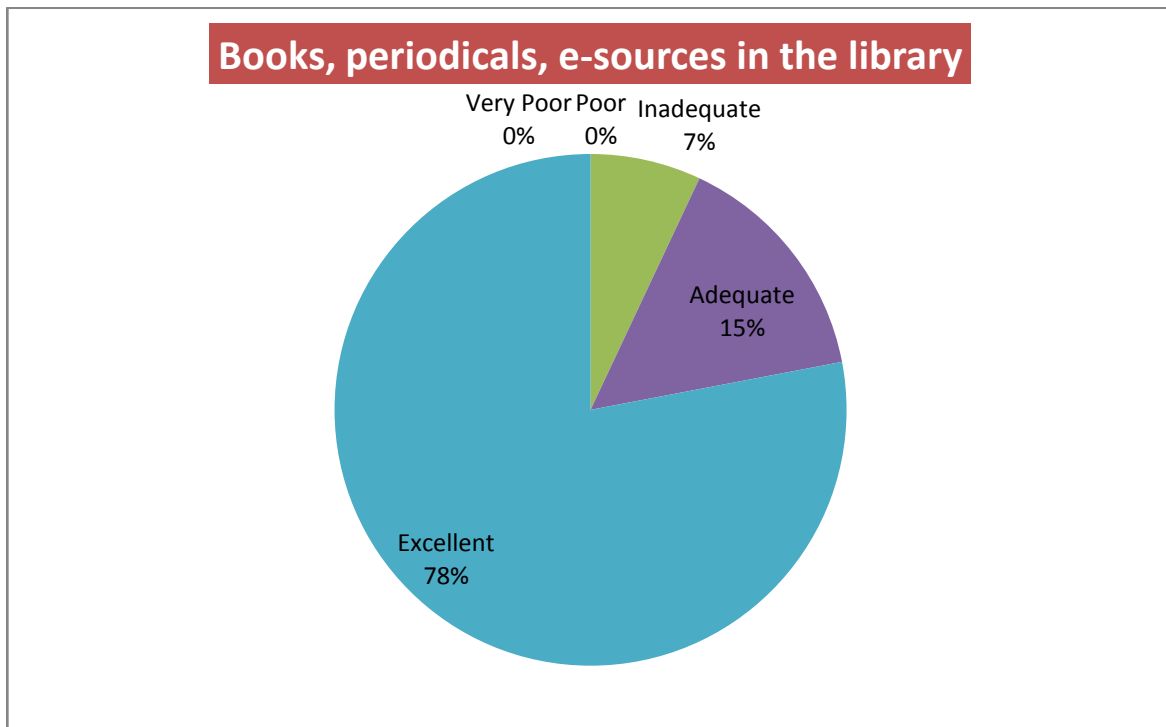
(Less than 40% - 0%, 40 to 50% - 0%, 50 to 75% - 3%, 75 to 90% - 11%, 90 to 100% - 86%)



5. What is your opinion about the stock of books, periodicals, e-sources in the library?

(1= Very Poor; 2= Poor; 3= Inadequate; 4=Adequate; 5= Excellent)

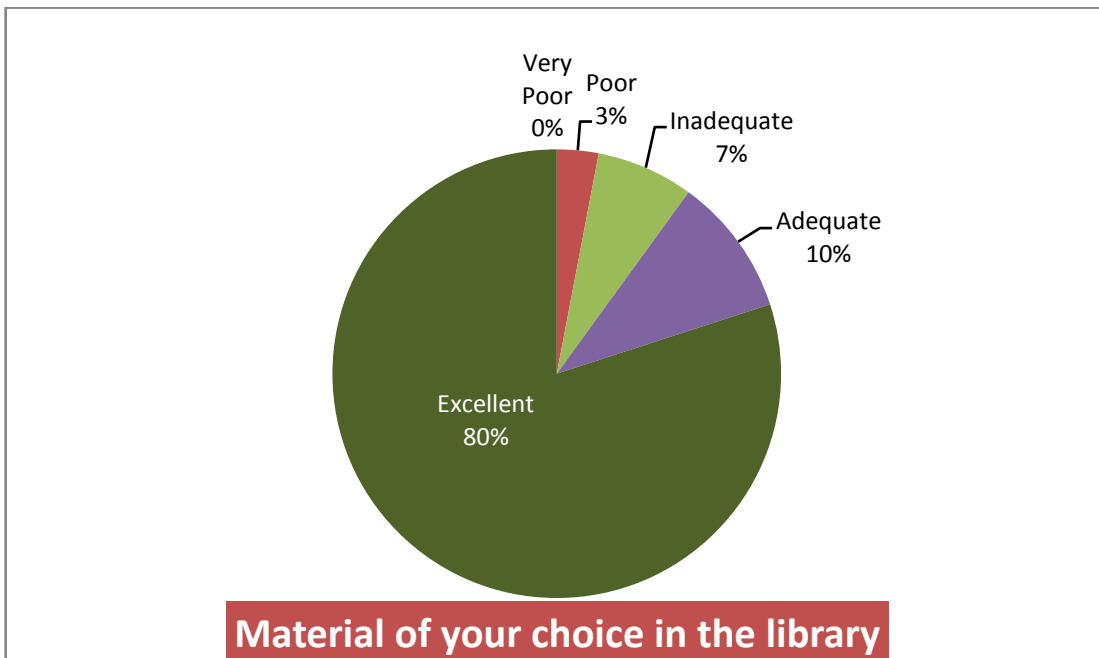
(Very Poor - 0%, Poor - 0%, Inadequate - 7%, Adequate - 15%, Excellent - 78%)



6. What was your experience in getting the material of your choice in the library for the study in your course?

(1= Very Poor; 2= Poor; 3= Inadequate; 4=Adequate; 5= Excellent)

(Very Poor - 0%, Poor - 3%, Inadequate - 7%, Adequate - 10%, Excellent - 80%)

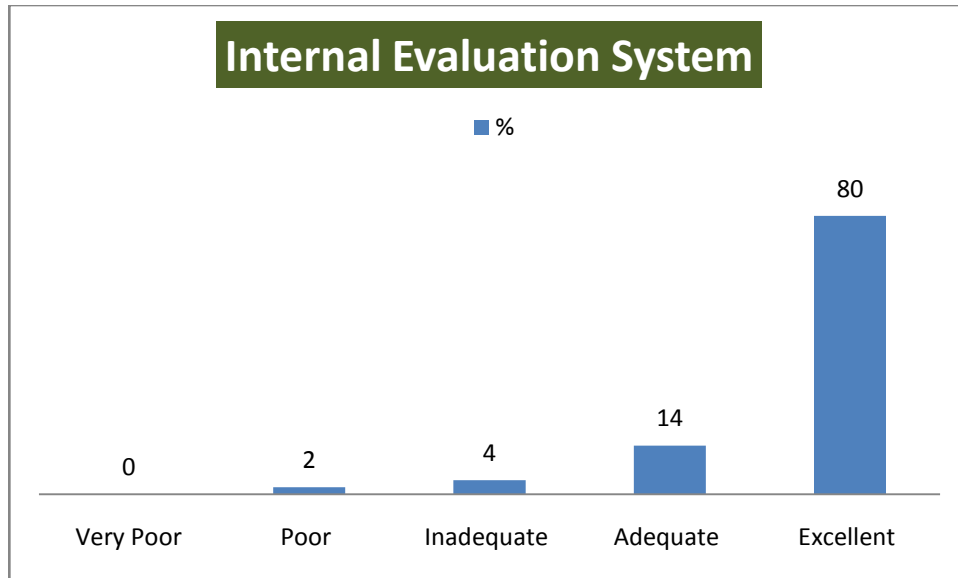


7. The internal evaluation system as it exists is

(1= Very Poor; 2= Poor; 3= Inadequate; 4=Adequate; 5= Excellent)

(Very Poor - 0%, Poor - 0%, Inadequate - 0%, Adequate - 16%, Excellent - 84%)





8. If you think the internal assessment system is below 4 in your rating, then give reason OR comments OR suggestion/s.

.....

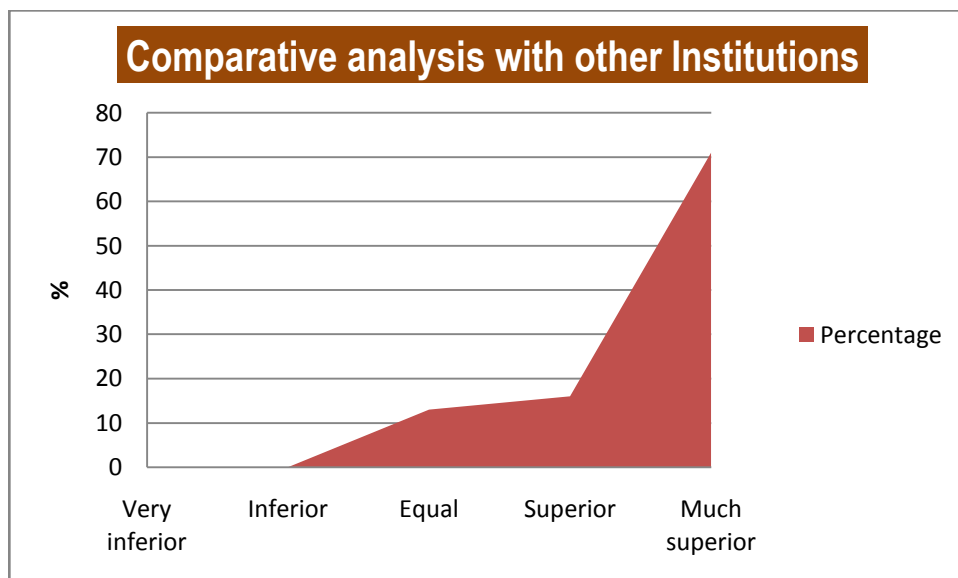
.....

.....

9. In case you have had a chance to compare your programme with students/teachers of some other university/universities, then how do you feel about your programme?

(1= Very inferior; 2= Inferior; 3= Equal; 4= Superior; 5= Much superior)

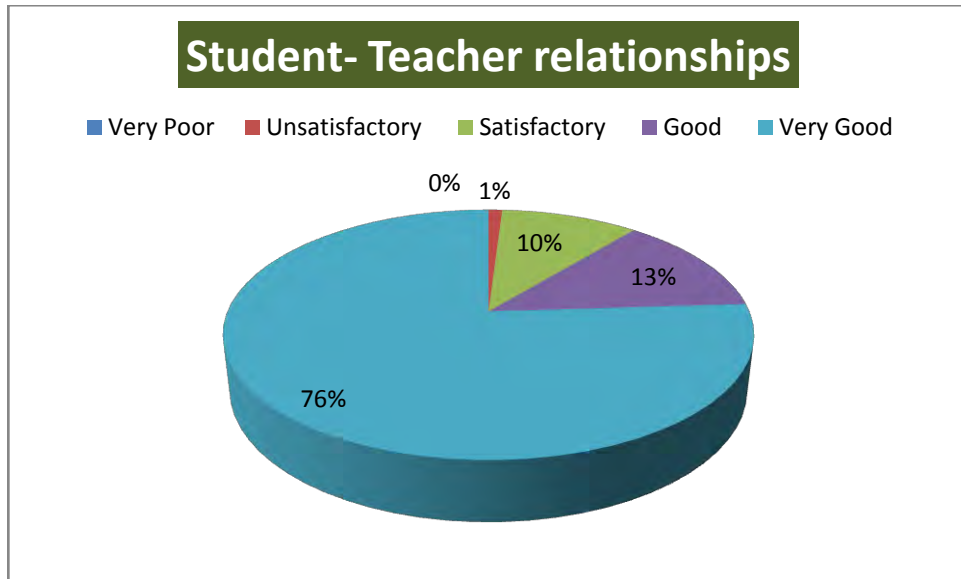
(Very inferior - 0%, Inferior - 0%, Equal - 13%, Superior - 16%, Much superior - 71%)



10. How do you rate the student- teacher relationships?

(1= Very Poor; 2= Unsatisfactory; 3= Satisfactory; 4=Good; 5= Very Good)

(Very Poor - 0%, Unsatisfactory - 1%, Satisfactory - 10%, Good - 13%, Very Good - 76%)



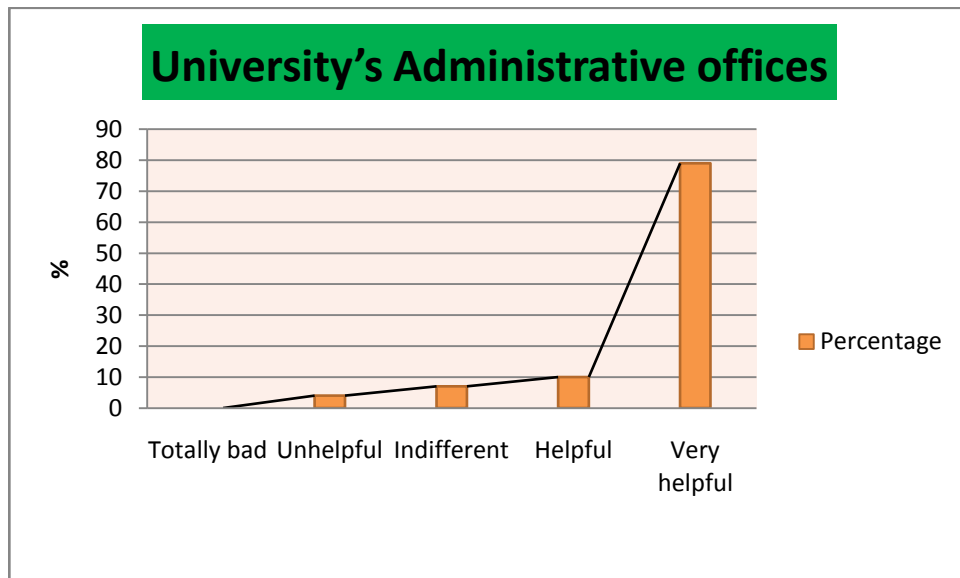
11. In case you wish to make a comment/suggestion in relation to students-teachers relationship, please do so below:-

.....

12. How do you find the university’s administrative offices?

(1= Totally bad; 2= Unhelpful; 3= Indifferent; 4= Helpful; 5= Very helpful)

(Totally bad - 0%, Unhelpful - 4%, Indifferent - 7%, Helpful - 10%, Very helpful - 79%)



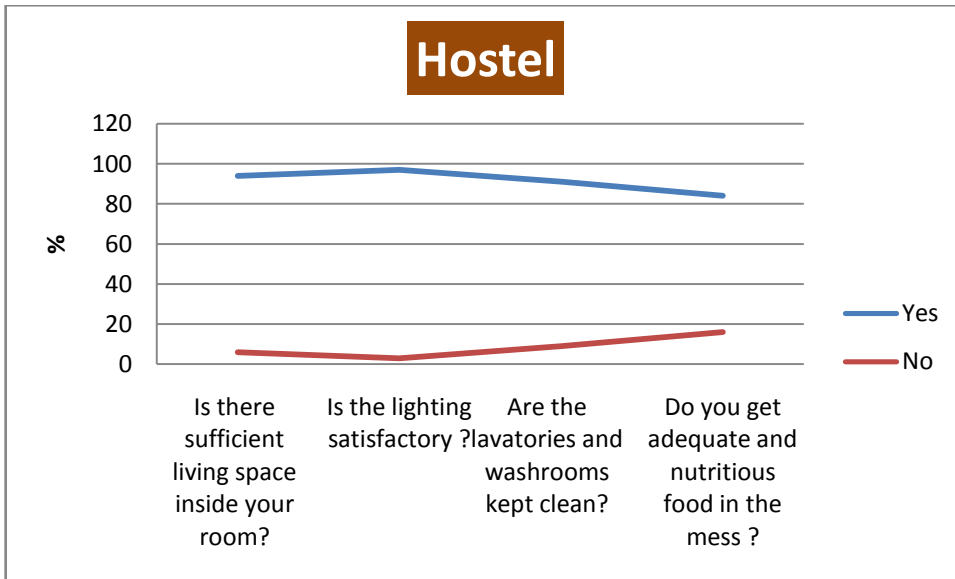
13. About your Hostel:-

a. Is there sufficient living space inside your room? (Yes/No) (Yes - 94%/No - 6%)

b. Is the lighting satisfactory? (Yes/No) (Yes - 97%/No - 3%)

c. Are the lavatories and washrooms kept clean? (Yes/No) (Yes - 91%/No - 9%)

d. Do you get adequate and nutritious food in the mess? (Yes/No) (Yes - 84%/No - 16%)



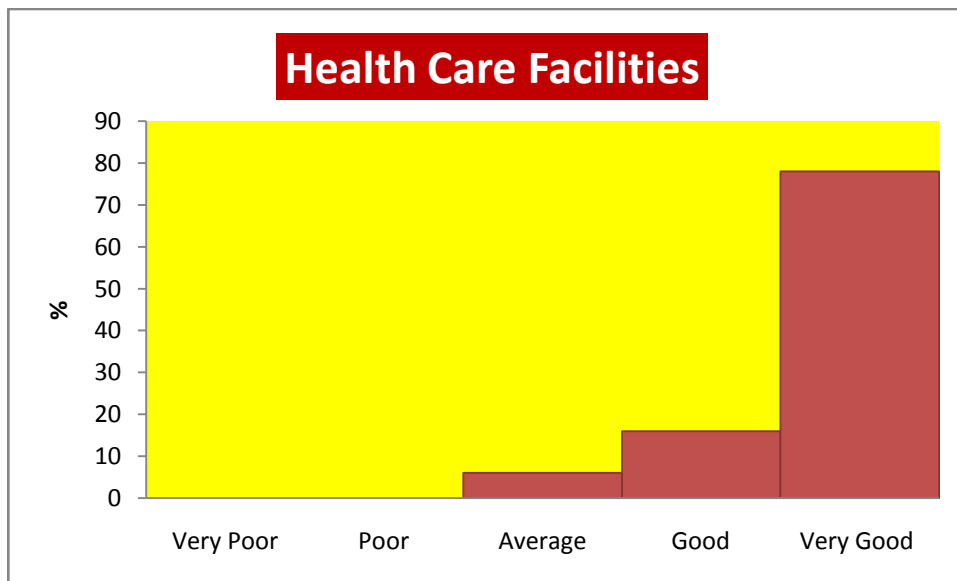
j. Do you have any suggestion to make regarding the hostel or the mess? If yes then write the suggestion below:-

.....

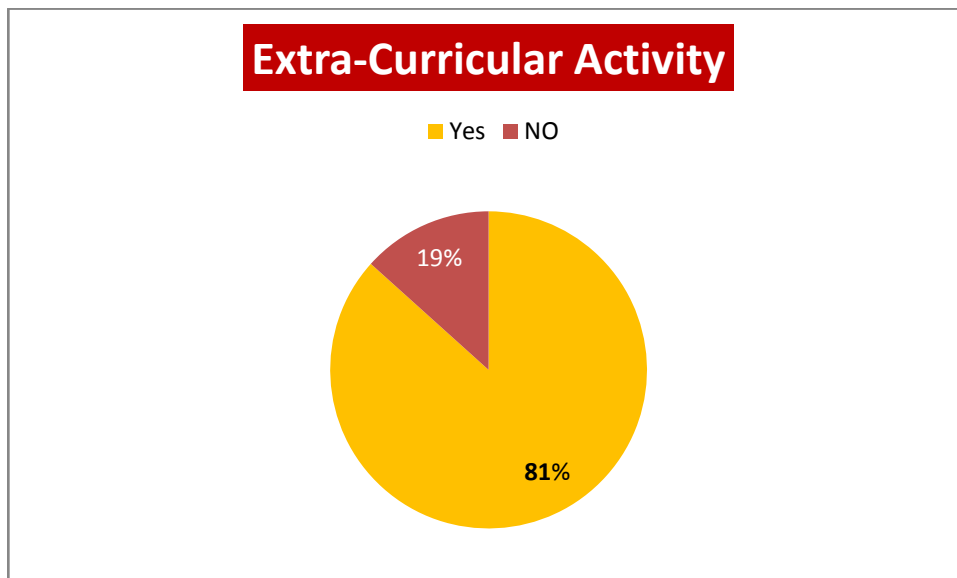
14. How do you rate the health care facilities?

(1= Very Poor; 2= Poor; 3= Average; 4=Good; 5= Very Good)

(Very Poor - 0%, Poor - 0%, Average - 6%, Good - 16%, Very Good - 78%)



15. Do you participate in any extra-curricular activity/ activities of the department/ university?  
(Yes/ No) (Yes - 81%/No - 19%)



16. If yes in the above question, then which activity is it/ activities are those?  
.....

17. How many more such activities are conducted regularly? Please name them:  
.....

18. Do you wish to continue studying in this university? (Yes/ No) (Yes - 55%/No - 12%)  
33% Not Decided)

